



An interactive virtual event that will provide expertise, motivation, and practical skills to strengthen your role as a caregiver.. No travel, no hotel, no worries!

## Tuesday, May 2<sup>nd</sup> 8am - 12pm PT

Refresh, Refocus, Reignite



Joe Mull MEd, CSP

## 8:00ам рт **Employalty: How to Ignite Commitment & Keep Top Talent**

**Commitment & Keep Top Talent in the New Age of Work** As workers everywhere quit, retire, or change jobs, do you really understand what leads ordinary people to become dedicated employees? Joe dispels the pervasive myths that are hindering hiring and shares the 3 factors that determine whether someone will join your organization, stay long term, and commit to doing great work. Participants will leave with a simple yet powerful framework for turning organizations into destination workplaces that organizations into destination workplaces that meet the needs and values of a changed workforce.



#### Richard Hadden MBA, CSP 10:00ам р<sup>.</sup>

Winning the Ongoing War for Talent Finding, keeping, and winning the commitment

of team members continues as one of the greatest challenges confronting healthcare employers. While everything that's been turned upside down struggles to right itself, the staffing crisis endures. Richard studies what today's workforce needs and how successful employers are responding. Learn what you're up against, and what you must do to build a sustainable workforce strategy to support the health of your patients and organization



Andrew Lewis MTS, QMed, CMT 9:00AM PT

# Diversity, Equity & Inclusion: Welcoming Human Differences

Few topics evoke more emotion than Diversity, Equity, and Inclusion (DEI). It is rare to find practitioners who aim to unpack the complexity in a non-political way focused on bridge-building at the core. This presentation will help your team bring clarity to terms and definitions commonly talked about and help you think about your workplace context: Is discrimination a problem for us? Where do the challenges lie for us concerning DEI in a rural setting? This brief but powerful session leaves room to discuss these and more thought-provoking questions as you consider your own DEI policies and infrastructure.

## Kevin Robbins MDiv 11:00AM PT

### **Getting Past Discontent**

Whatever we call it, 'the Great Resignation, the Great Realization or the Big Quit'; what we know is that a record 50+ million employees quit their jobs last year in the U.S. There is also the increasing statistic on 'Quiet Quitting' in which nearly 20% of teams are actively disengaged, doing only the minimum required. What do they both have in common? This presentation will explore ways that today's leader can improve employee's engagement and creativity for the good of the staff, the patient, and the hospital.



## **Robert Grossman**

#### 8:00AM PT Creating Psychological Safety in Hospitals: Why It Matters

This presentation will explore why creating psychological safety in hospitals is vitally important. Discussing the intrapersonal, interpersonal, and organizational benefits of fostering a psychologically safe environment for patients and staff, you will learn how to initiate actions to take in order to create a culture where everyone's voices matter.



## Tim Durkin CSP

10:00AM F

## Points of Impact! Tools, Tips & Techniques to Uplevel Your Leadership Skills Immediately

Today's Volatile, Uncertain, Complex and Ambiguous (VUCA) healthcare environment requires a new mindset and a new toolset. Cutting right to the chase, Tim will give you proven tools to adapt and succeed as a leader in the new now. No theory, only practice. No fluff, only substance. Not for then, but for now. He has been teaching these practices as instructor and Academic Director in the SMU Cox School of Business for ten years. Don't miss this one.

# **Our Watch Party Details**



Wednesday, May 3rd 8am - 12pm PT

#### Michael Bayer MBA, CSP, AS 9:00AM PT

The Healing Power of Humor What is humor? It is much deeper than the jokes and laughter we associate with the word humor. This presentation will give you a completely new understanding of humor and how to use it to promote healing and wellness.

#### Brian Lee CSP, HoF 11:00AM PT

Do or Do Not: There is No Try Success is not what you know, it's what you do with what you know. Discover how to overcome the dreaded 'forgetting curve' and bring to life the exciting new skills, ideas and best practices you learned, putting them to work for you 365 days of the year.

