

Keep Your Volunteers For Life™

MISSION:

Learn the 4 Imperatives of How to Inspire,
Retain, Motivate, and Empower Your Volunteers

YOU WILL LEARN HOW TO:

- ▶ Implement the 12 imperatives of a culture so that your volunteers will never want to leave.
- ▶ Unlock the genius of people empowerment through frontline ownership and accountability.
- ▶ Enhance volunteers morale and patient/customer satisfaction at the same time.
- ▶ Create powerful incentives to improve volunteers' contribution.
- ▶ Implement processes to dramatically improve the quality of patient satisfaction measurement.
- ▶ Stimulate your current volunteers to become enthusiastic sales people for new recruits.
- ▶ Enhance volunteer morale and patient/customer satisfaction.
- ▶ Discover how to empower volunteers to overcome feelings of being overwhelmed or under-utilized in order for them to feel satisfied they are making a difference.

SEMINAR ATTENDEES SAY IT BEST:

“The topic was fully covered and more beneficial than expected. He understands volunteers – their needs and concerns: he appreciates them.”

– *Mayaut Movlle, VP Special Events, St. Luke Regional Hospital*

“Excellent and meaningful presentation. Brilliant ideas on volunteer retention.”

– *Verda McIntosh, VP, San Joaquin Comm. Health Hospital*

“Enthusiasm for seeking new and innovative ways to acknowledge, recognize and interact with volunteers.

– *Fredette Pardini, Admin, Contra Costa Regional Medical Center*

“The content of this presentation has excellent methods that are within our organization's ability to utilize.

– *Donna Kariger, Aux. President, LBCMC, Long Beach, CA*

