

Mark Brodeur

FACHE



Executive Coach

In his role as an Executive Coach with Custom Learning Systems, Mark assists healthcare clients improve their organization's culture, patient satisfaction and operational metrics including Length of Stay and ED throughput.

Mark brings over 35 years of experience in hospital management to his role at Custom Learning Systems. Through his background and knowledge base, Mark is able to address the real world issues faced by clients trying to improve operational performance and culture development. He has 22 years experience as a hospital CEO in for-profit and not-for-profit settings. He has a track record of making significant improvements to those hospitals by strengthening their financial performance, growing services and redeveloping a mission driven culture. He has also previously served as a consultant assisting hospitals achieve significant cultural and financial improvement.

Mark earned his Masters in Healthcare Administration from St. Louis University. His hospitals have been recognized by the National Quality Healthcare Award, Foster-McGaw Award, and 5 Star ratings from HealthGrades. He earned the prestigious Founder's Award from Custom Learning Systems in 2006, while he was the CEO at a client hospital.

**FACHE (Fellow of the American College of Healthcare Executives)*