

High Impact Coach the Coach *Seminar*™

MISSION:

Empower Individuals to Transform Who They
are by Removing Road Blocks to Performance

YOU WILL LEARN:

- ▶ What a coach is and the role of coaching.
- ▶ The principles of coaching.
- ▶ What coaching is and is not.
- ▶ Barriers & benefits to coaching.
- ▶ How to recognize coachable moments or opportunities.
- ▶ The coaching dialogue – a 6-step process.
- ▶ The 6 coaching competencies.
- ▶ The behavioral communication style.
- ▶ The understanding motivator.
- ▶ Corrective action coaching.
- ▶ Conflict resolution coaching.

SEMINAR ATTENDEES SAY IT BEST:

“Appears to have the first hand experience. Tells it like it is and offers good solutions to help deal with some of our problems.”

– Brenda Snow, Manager, St John HealthCare

“Captivates the audience and enthusiastically inspires people to create change – truly inspiring.”

– Isobel Keefe, Division Manager, St John HealthCare

“Good practical suggestions to improve not just work but personal life also.”

– Judy Hubbard, QMS Discharge Planner, Lodi Memorial Hospital

