

Fast Track Your Journey to Staff Engagement™

Frontline engagement ownership is no long an option
– Brian Lee CSP

MISSION:

Overcome Barriers to Frontline Ownership, to Enhance the Patient Experience (and everything else!)

YOU WILL LEARN HOW TO:

- ▶ Create a Vision of Compassionate Service
- ▶ Unlock the Mystery of Frontline Engagement and Ownership
- ▶ Shift to a Culture of Accountability, and Give Your People ‘the Gift of Adulthood’
- ▶ Create Meaningful Empowerment through the Single Most Powerful Best Practice
- ▶ Leverage the commitment and idealism of Your Brightest and Best
- ▶ Implement 3 Critical Tactics of Effective 2-Way Communication

SEMINAR ATTENDEES SAY IT BEST:

“An excellent motivator with key concepts for managing today’s Healthcare Employees.”

– Brent Shanholtz, CFO, The Ambassador Health System

“The material is quality information that I can apply to every employee, not just with management.”

– Stacy Stubbe, Manager, Presbyterian Village, Iowa

“Excellent Message and I am excited to begin our Journey.”

– Eric Melton, CFO/Member, Generations, Alabama

“Excellent ideas that shared video’s of other successful leaders.”

– Char Patterson, Director of Nursing, West View Manor, Ohio



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