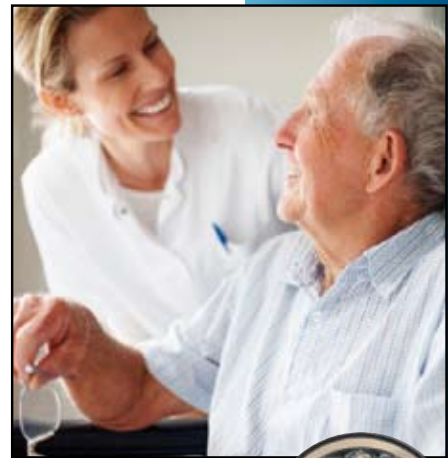


Becoming a High Performing Hospital™



MISSION:

Unleashing the Potential within your walls to capitalize on new opportunities outside of them. A New Leadership Blueprint for Healthcare Transformation.

YOU WILL LEARN HOW TO:

- ▶ Adapt the five attributes of an innovative culture.
- ▶ Reduce the cost of expensive projects through pilots and experimentation.
- ▶ Encourage your people to be creative, take risks, and love change in order to avoid the deadly cultural paradigm of sacred cows and “that’s the way we’ve always done it” thinking.
- ▶ Apply innovation and creativity to service while systematically cutting costs.
- ▶ Create Self Empowered Performance Improvement Teams
- ▶ Increase team quality, productivity, and performance.
- ▶ Gain a powerful commitment from leadership and the Frontline.
- ▶ Achieve a “tipping point” to gain buy-in and ownership from a critical mass of leaders and staff.
- ▶ Balance Conflicting Priorities and Strengthen Personal Self-Management

SEMINAR ATTENDEES SAY IT BEST:

“I learned, I laughed! Thank you! You’ve provided me with the flashlight with which I can get out of this dark tunnel of cynicism.”

– Wai Hin Chan, Professor of Practice, St. Michael’s Hospital

“This program got me involved in planning what I could do to change the teams that I work with so we all can become better team members and get results. I intend to use the 13 steps to help the team get to know each other.”

– Christine Witt, David Thompson Health Region

“Extremely valuable, interesting information. It challenged us to think outside the box.”

– Gina Kalka, CNO, Pecos County Memorial Hospital

“Very Valuable in terms of reflecting on the bigger picture and providing tools to implement positive change.”

– Kevin Frosch, CFO, Medina Regional Hospital